

September 7, 2020

RE: Energy and Technology Energy Forum
Frontier Downed Lines since 8-4-20

Dear Representative Arthur O'Neil,

On Tuesday, August 4 due to the storm associated with Hurricane Isaias we had a loss of Electrical Power for 14 days, from 8-4-20 - 8-18-20

The following occurred:

At 2:10 PM a tree split at the intersection of 109, Calhoun Street and Baldwin Hill in Washington.

Half the tree took down power lines that crossed the driveway from the connected street pole to the house. Blocking the driveway Completely.

Eversource was contacted at 2:10 PM

At approximately 2:30 the rest of the tree fell into the road blocking traffic.

Town of Washington cleaned up the tree 7:20 PM

Complete access was possible to trim downed lines.

Repeated phone calls for days were made to Eversource regarding Live Wires Down:

5 Days Later

- Sunday, 8-9-20 Out of State Crew trims Live Wires and Eversource is recontacted, Electrician is hired by landlord to replace meter boxes
- Tuesday, 8-18-20 Electric Power is Restored
- Wednesday, 8-19-20 Spectrum Restores Service, Frontier is contacted to trim downed lines

Multiple phone calls and in person Frontier Contact has been made requesting downed lines to be removed From street pole to house.

Nearly 3 weeks of requests The Lines have still not been Removed !

9-5-20 I left a voice message at your Hartford office, regarding this issue with Frontier requesting assistance.

Thank you for your help in this matter.

Washington, CT Resident

